



TaskCaddy Personal Service Assistant

TaskCaddy Personal Service Assistant (PSA)

TaskCaddy is the Personal Service Assistant for Project Management and the Mobile Workforce that utilizes the broadband wireless network linked by the web to mobile handheld computers. Field Service and mobile personnel are armed with the most advanced data collection system available for the completion of all tasks of a service call. Inventory management, task management, project status and task instructions are integrated into the mobile handheld computer at the point of use.

A Web-based system using wireless mobile computers

TaskCaddy uses a web-based foundation permitting use anytime and anywhere in the world. The power of the broadband networks allows field service personnel to gather data on the spot and to communicate in real-time -- especially during the critical last mile of a service call.

Simple and User-friendly

TaskCaddy was designed from the ground up to be easy to use and understand. It handles complex tasks using TABS format design to quickly access information from top-level project management down to detail-specific tasks. The on-screen buttons, icons, tables and consistent look, result in a host system and mobile application that is easy to learn and use. Screen displays can easily be tailored to match your business requirements.

On-site Signature Capture and Mobile Printing

Using touch screen technology, customer signatures are captured electronically, and time stamped and stored with service call documents. Customer receipts are printed on-site, providing customers with easy-to-read receipts and eliminating handwritten errors.

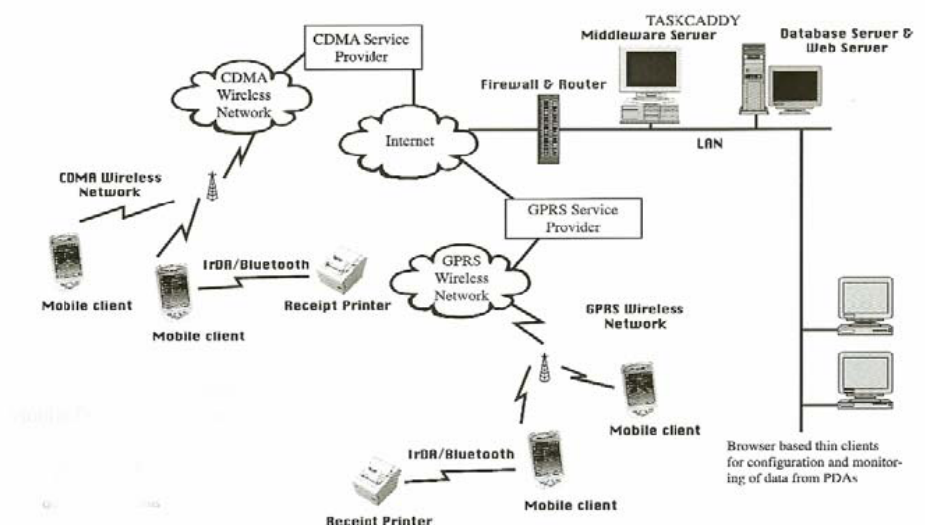
System Profile

- Server based system written in Java/J2EE for platform independence
- Mobile device portion written in Visual C#.Net
- Integrates with MySQL, Sybase, Informix, Oracle and DB2
- Platforms: Solaris, AIX, Unix, OS/400 and Windows
- Wireless Pocket PC
- Windows Mobile 5.0
- National coverage with broadband access
- Supports .wave, mp3 and gif files
- Bluetooth enabled
- CDMA, GSM and GPRS Technology

Product Benefits

- Boost productivity and reduce costs
- Improve customer service
- Improve communications
- Streamline scheduling and dispatching
- "Smart" task assigning
- Real-time access to data
- Increase revenues
- Rapid system deployment
- Single point of control
- Centralized project management
- Instant remote end-user support
- Easily upgradeable

System Configuration

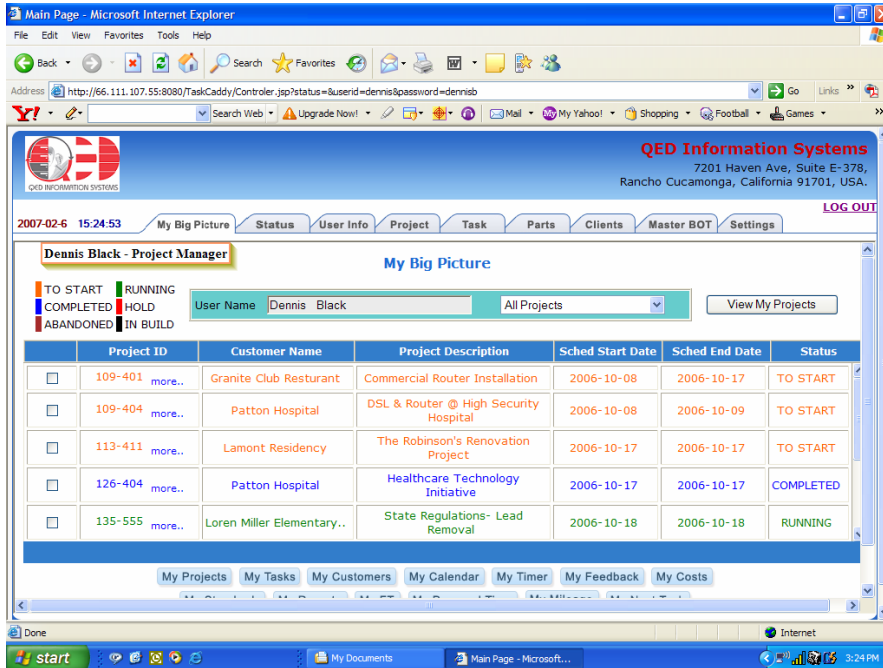




SPECIFICATIONS

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Software Features

- Dynamic dispatch and scheduling
- Instant tracking of project status
- Cost accountability
- Real-time send and receive of project details
- Link to project history
- Link to task steps and resources
- Visibility on profitability
- Prints receipt on-site
- Host management reports

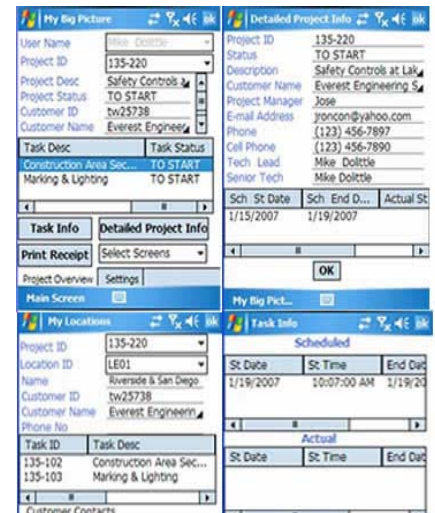
Main Menu Portal

System Requirements

Processor speed - 1.6GHz or faster
 Operating System - Windows XP, 2000, NT, 98
 Available disk space - 80 GB
 RAM - 2 GB minimum

Support Services

A one-year support agreement is available and includes technical support and maintenance releases. Contact your nearest TaskCaddy Business Partner for more information.



Mobile Device Screens

For more information visit our website at www.taskcaddy.com

Your Nearest Business Partner

TaskCaddy® was Designed and Developed by

QED Information Systems

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